विकास आयुक्त कार्यालय
Office of the Development Commissioner
कांडला विशेष आर्थिक क्षेत्र
Kandla Special Economic Zone
वाणिज्य तथा उद्योग मंत्रालय
Ministry of Commerce & Industry
गांधीधाम – कच्छ
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F.NO.KASEZ/comp/Tender/2002/ 04.10.2010

Sub: Offer inviting for Annual Maintenance Contract.

Sealed quotations are invited from reputed vendors for Annual Maintenance of Computer Hardwares, Printers and related softwares in the O/O Development Commissioner, Kandla Special Economic Zone, Gandhidham (Kutch) as per details mentioned below. The offer should reach this office latest by 03.00 PM of 11th October 2010. No offers received after the stipulated period shall be entertained.

Sl.No.	Particulars	Quantity (Nos.)	Purchase Value
1	High End Server HCL INFINITI GLOBAL LINE SERVER 2760DX with INTEL XEON 1.7 GHz	02	6,12,412.00
2	ZENITH BRAND –PIV desktop systems	25	9,37,500.00
3	DELL VOSTRO 200 Slip Desktop Systems with TFT monitors	09	2,65,500.00
4	HP DX 7380 Desktop Computer with TFT monitor	01	33,200.00
5	HP DX 2280 Desktop computer with TFT monitor	03	87,870.00
6	5 KVA UPS (APC Brand)	01	1,30,000.00
7	2 KVA UPS (APC Brand)	01	65,000.00
8	LaserJet Printer – HP 2200 DN (network)	01	59,280.00
9	HP LaserJet 1000	02	30,888.00
10	HP DeskJet Printers – HP 1220C	01	24,960.00
11	HP LaserJet Color 1312 Printer	01	48,824.00
12	HP Laserjet Mono 1505 Printers	08	81,675.00
13	HP LJ 2600n Color printer	01	18,460.00
14	HP Inkjet 1200 Printer	01	11,000.00
15	HP Officejet 6208 All-in-one Printer	01	13,480.00
	Total…		**24,20,049.00**
	AMC rate in figure and in percentage		

Conditions:

1. The work contract shall be valid for a period of one year, or as may be decided by the Development Commissioner, KASEZ, from the date of execution.

2. The contract shall be terminated by the Department at any time without assigning any reason thereof. If the services of the contractor are found to be unsatisfactory, the contract will be awarded to another firm at the risk and expense of the successful bidder. In this regard, the department's decision will be final and binding on the successful bidder.

3. The AMC contract shall also include engagement of 6 Nos. of Data Entry Operators and one consulting Programmer. Wages for these persons will be decided by KASEZ Administration as per their qualification and experience and the amount will be negotiated and paid to them directly. The services of the DEOs/consulting programmer can be discontinued at any time without any notice to the contractor or to the person so engaged.

4. Residential Engineer shall be provided by the AMC contractor during office hours throughout the contract period.

5. Payment shall be released only after completion of each quarter.

6. Throughout the contract period i.e. AMC period, if down time for any computer system or peripherals exceeds more than 24 hours, then for every 24 hours including first 24 hours will be counted as one down day for that system or peripherals. If such down days become more than or equal to a week in the year, then 0.02% of the AMC amount per week (7 down days) will be deducted from any payment due to the party during AMC period.

7. Penalty will be applicable on all items for failures not cleared within 24 hours of report. If reported during the forenoon session, all calls will be cleared on the same day.

8. The AMC will not however cover consumables like CD, Tape, Ink Jet/Laser Jet Toner cartridges and stationery but includes cables and all other accessories.

9. While the AMC contractor decides on the need for replacement, the operational characteristics shall not be hindered and services will be maintained and system and printers will be made fully available for normal use.

10. In case of intermittent failures and repetitive problems during the AMC period, the call will be deemed to be pending from the first day of such failure report. Not more than two such failures will be allowed during a calendar month of AMC period.

11. Preventive maintenance of all machines should be done atleast once in a month.

12. Successful bidder shall have to execute an agreement with KASEZ Administration on 50 rupees stamp paper. The format for which will be supplied by this office.

(N.N. Saiyed)
Asstt. Development Commissioner
Kandla Special Economic Zone